

We're backing

# Our Place



# Waihola

How about you?

We've set a direction to promote living and working in the Clutha District. But what does that actually mean for Waihola?

June 2018

## Our Place Waihola Feedback Report

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## INTRODUCTION

Clutha District Council's goal is to promote living and working in the Clutha District.

This is a key platform in our Long Term Plan that ties closely with two strategies we refer to as the 'Economic Development' and 'Living and Working in Clutha' strategies.

The focus of the Our Place Waihola Community Plan is to identify what Council can do to apply the Living and Working Strategy in Waihola. This report presents a summary of the consultation feedback received for the Our Place Waihola community planning project.

The feedback reported here will help identify projects and inform priorities for Council to consider, including in the 2018/28 Long Term Plan and beyond. The actions and projects will also help inform community groups and third-party funders.

## FOCUS

The 7 focus points of the *Our Place Waihola* community consultation included:

- Walking and cycling linkages
- Construction of a water pipeline from Milton to Waihola
- Other key infrastructure and services
- Community and visitor facilities
- Opportunities for further development in and around Waihola
- Waihola's parks and reserves
- Improvements to the central part of Waihola.

The feedback received during the consultation process generally related to 1 of these topics, although comments relating to other issues were also received.



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## CONSULTATION PURPOSE AND OBJECTIVES

### Purpose

Consultation and engagement for *Our Place Waihola* aimed to seek input from the community to inform the development of the *Our Place Waihola* plan.

### Consultation Objectives

The consultation and engagement objectives were to:

- Stimulate interest in *Our Place Waihola* project
- Encourage feedback on the issues and options outlined
- Develop stronger relationships and partnerships between Council and the Waihola community
- Provide accurate information for decision-makers to assist them in making informed choices around the resourcing of future Waihola-based projects and initiatives.

The *Our Place Waihola* consultation document was adopted by Council on 5 April 2018. The communication and engagement plan was prepared in accordance with Council's Significance and Engagement Policy.

### Role of elected members

The role of the elected members to date has included:

- Providing input and overall leadership for the *Our Place* project
- Approving consultation material and consultation/engagement approaches
- Promoting the *Our Place* consultation material and assisting with consultation and engagement activities.

The next step that this report relates to will be to:

- Consider stakeholder and community feedback to inform the *Our Place* plans.

### Project Group

A project group for this project made up of key Council staff members included the following:

- Contributing to and where applicable, prepare underlying information to give foundation to the *Our Place* plans
- Reviewing the draft *Our Place* material and ensure that it is ready for consultation.
- Attending meetings and take part in consultation activities as required.

The next step that this report relates to will be to:

- Action elected member direction on where to from here
- Bring back for elected members approval of *Our Place Waihola* recommendations.

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## CONSULTATION

### Phase One – Stakeholder Consultation & Engagement

An opportunity for conversations and meetings with key stakeholders took place in 2017, with ongoing dialogue proposed for during the project and beyond. Information from this earlier engagement was used to develop the consultation material described below.

### Phase Two – Public Consultation & Engagement

A public consultation phase took place from 11 April to 11 May 2018. A number of different activities and methods across the different themes and areas were undertaken. These included:

#### 1. *Our Place* consultation material/document

A folded A3 flier was developed for consultation to help prompt ideas and discussion, and this was distributed at the start of the consultation period. The flier was placed into all Private Boxes at the Waihola Store, which is how most people in Waihola receive their mail. Copies were also hand delivered to houses on Titri Road and Phosphate Road which have their own mailboxes. Copies of the document were also distributed as follows:

- Copies available at Council offices in Milton and Balclutha.
- Copies available at businesses in Waihola, including The Black Swan Café, Waihola Tavern, Waihola Petrol Station, and the local Fish and Chip Shop.
- Available online at Council’s website
- Links on Facebook to direct readers to the full document on line.

A key component of the consultation material was inclusion of a feedback form which included a structured survey for respondents to indicate the importance (or priority) for the ideas presented.

Other forms of consultation used in the development of the Balclutha and Milton ‘Our Place’ community plans were not used in Waihola,<sup>1</sup> due to the smaller population and limited number of businesses. The consultation period also coincided with the Clutha District Long Term Plan (LTP) consultation, which provided another opportunity for residents to provide feedback to Council. A mayoral ‘soapbox’ session was held in Waihola

#### 2. *Surveying*

A feedback form/survey was distributed with the consultation flier as above and was also available online. A total of 37 individuals or groups gave feedback via the physical form or online, with 8 of these being anonymous. The majority of respondents who provided an address were from Waihola.

**Table: Location of Survey Respondents**

Location	Number	Location	Number
Waihola	20	Taieri Beach	1
Balclutha	3	Outram	1
Dunedin	2	Not given	9
Milton	1		
<b>Total: 37</b>			

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<sup>1</sup> These included ‘Smoko’ shouts, ‘Café conversations’, presentations and focus group meetings.

Most respondents completed the survey, which asked them to indicate the importance of the main focus point topics listed above, and ideas presented within it. The results from the survey follow in this report. In addition, many respondents provided comments on each of the 7 focus points, as well as general comments about other matters of importance to them.

### 3. Social media advertising & informal feedback

Two Facebook feeds about the consultation process and focus point topics were posted throughout the consultation period, with reaches of 1,632 and 860 respectively. These are shown in the 2 images on the left below. A mayoral ‘soapbox’ session was also held in Waihola during the consultation period, providing another opportunity for residents to voice their opinions on the Our Place process.



**Soapbox Sessions**

We're back on the soapbox and with so much on the go for Council and the issues coming out of our Long Term Plan, I would love to hear from you.

**Bryan Cadogan - Mayor**



Saturday 21 April:		
Clinton	Food for Thought	11.00-11.45
Tapanui	Seasons corner	12.30-1.15
Lawrence	Wild Walnut	2.00-2.45
Sunday 22 April:		
Kaka Point	The Point	11.00-11.45
Owaka	Catlins Cafe	12.30-1.15
Saturday 28 April:		
Balclutha	Cnr Elizabeth & Clyde	11.00-11.45
Stirling	Glover's workshop	12.00-12.45
Kaitangata	Kai Takeaways	1.00-1.45
Sunday 29 April:		
Taieri Mouth	Boat ramp	11.00-11.45
Waihola	Waihola corner	12.00-12.45
Milton	Supervalu	1.00-1.45

## CONCURRENT CONSULTATION

Other consultation ran concurrently with the Our Place Waihola as follows:

### Clutha District Long Term Plan 2018-28

All councils in New Zealand must produce a Long Term Plan (LTP) every three years. It sets out the 'what, where, when, how and cost' of the all the services, facilities and infrastructure Council plans to provide over the next 10 years. It is a key planning document which ensures Council is providing for the future in a sustainable way and it gives the community the opportunity to participate in a key decision-making process.

Opinions expressed through LTP consultation help to set the district's overall direction, and also inform decisions about specific activities. The LTP requested feedback on some issues which are also relevant to the Our Place Waihola process, including proposals to seal additional sections of roads in small towns, the Milton–Waihola water pipeline, and funding options for community facilities.

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## Waihola Reserves Management Plan

A statutory consultation process is required for Reserve Management Plans under the Reserves Act 1977. Summary information about the Waihola Reserves Management Plan was incorporated into the *Our Place Waihola* consultation material to increase awareness and promote feedback to help inform the final Waihola Reserves Management Plan. This report includes feedback comments gathered during the *Our Place Waihola* consultation about Waihola's parks and reserves to help inform the final Waihola Reserves Management Plan.

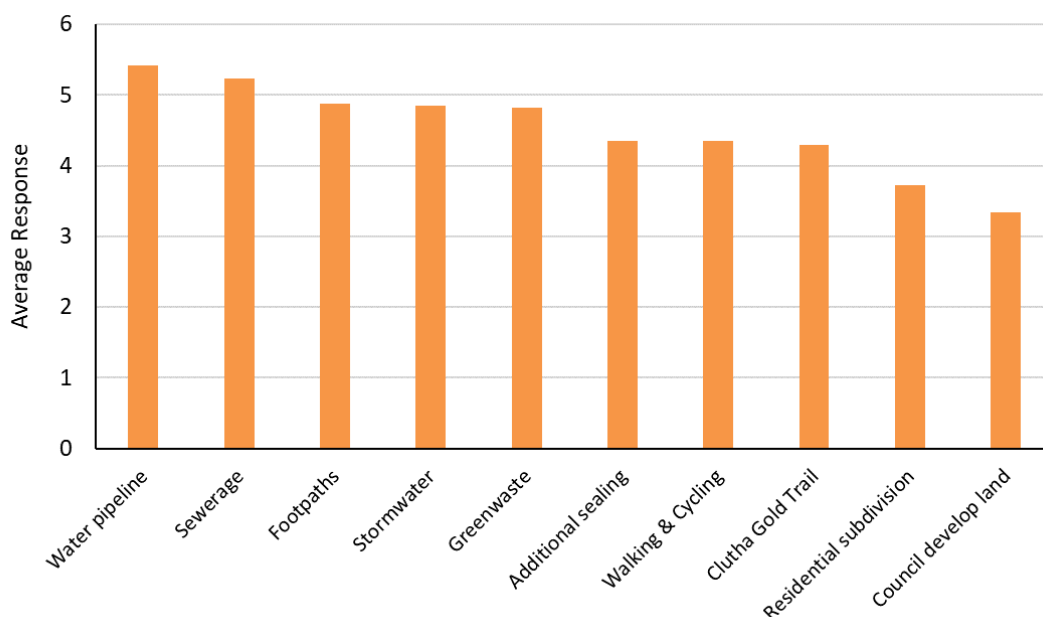
## OVERALL SURVEY RESULTS

The survey aspect of the consultation asked respondents to rank sub-topics within 4 of the focus points, on a scale between 1 (not important) to 6 (very important). The average rank for each sub-topic is shown in the table and graph below. Feedback received on each topic is discussed in more detail in the following sections. For 3 of the focus points, the survey did not ask respondents to rank their response, but rather asked for general feedback comments, which are also summarised in the following sections.

**Table: Overall Results**

Focus Point	Rank	Sub-topic	Average
Milton – Waihola pipeline	1	Milton – Waihola pipeline	5.42
Other key infrastructure and services	2	Improve the sewerage network	5.23
	3	Improve the footpaths	4.87
	4	Improve stormwater infrastructure	4.85
	5	Improve green waste management	4.82
	6=	Undertake seal extensions	4.35
Walking & Cycling linkages	6=	Improve and develop walking and cycling options within Waihola	4.35
	7	Extend the cycle trail from Lawrence through Milton to Waihola	4.30
Opportunities for development in and around Waihola	8	More residential subdivision around Waihola	3.73
	9	Council to develop land for residential subdivision	3.33

## Graph: Overall Results



## Summary of points of contact

Feedback captured during consultation and engagement for Our Place Waihola has been incorporated into this report. A total of 129 respondents provided a ranking for the sub-topics listed within 4 of the focus points, and 169 feedback comments were received, summarised by topic as follows:

Focus Point	Number of respondents who ranked sub-topics	Number of comments received
Walking & Cycling linkages	31	15
Construction of a water pipeline from Milton to Waihola	33	14
Other key infrastructure and services	32	22
Community and visitor facilities	N/A	18
Opportunities for development in and around Waihola	33	13
Waihola's Parks and reserves	N/A	35
Improvements to the Central part of Waihola	N/A	41
Other feedback topics	N/A	11
<b>Total</b>	<b>129</b>	<b>169</b>

A link to the consultation information can be found here: <http://www.cluthadc.govt.nz/your-council/consultation/Documents/Our%20Place%20Waihola/Waihola%20consultation%20document.pdf>



## FOCUS POINT 1: LET’S TALK ABOUT WALKING AND CYCLING

Respondents were asked to rate and/or provide written feedback on 2 walking and cycling-related opportunities. There were 31 respondents who ranked the 2 options, and 15 relevant comments were supplied with the feedback.<sup>2</sup> The ranked results are shown below, along with a brief summary.

**Table: Results of Options for Walking and Cycling in and around Waihola**

How important is it to:	Not important			Very important					
	1	2	3	4	5	6	Average	Topic Rank	Overall Survey Rank
1. Improve and develop walking and cycling options within Waihola?	2	3	4	4	9	9	4.35	1	6=
2. Extend the cycle trail from Lawrence through Milton to Waihola?	2	2	4	6	9	7	4.30	2	7

**Graph: Results of Options for Walking and Cycling in and around Waihola**



### **Option 1: Improving and developing walking and cycling options within Waihola**

Although the overall survey rank for this option was 6<sup>th</sup> equal (out of 10 topics), the graph below shows it was still generally very popular, with a majority of people (18) giving this option a rank of 5 or higher. This level of support is also evident in several of the comments provided by respondents.

### **Option 2: Extending the cycle trail from Lawrence through Milton to Waihola**

<sup>2</sup> As for other focus points, some of the comments listed here were provided by respondents under other headings. They have been moved to this section so all relevant comments can be viewed together.

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This option was only slightly less favoured than option 1, with an overall survey rank of 7<sup>th</sup>. Only 7 respondents gave this option a rank of 3 or less (i.e. on the left, or 'not so important' side of the graph below), while 16 (just over half) gave it a rank of 5 or higher.

**Feedback comments which relate to walking and cycling:**

1. More footpaths around Waihola as well as cycle tracks or even sealed roads.
2. Walking & cycling is really becoming very popular and I think Waihola is ideally suited to take advantage of that.
3. Families need safe walkways/cycleways to access lake, school etc.
4. Lake Waihola area should promote a clean/green image! Cycling - walking options must be part of that.
5. A lot of locals like to walk, so making it safer would be nice. The cycle trail would bring more business in, and not be detrimental to the environment or township.
6. Cycleway could be extended towards Henley as well, link to current walking track in wetlands off Titri Road.
7. We also need horse riding tracks.
8. Seal footpaths to stop vegetation growth and the tracking of aggregate. Raise footpaths to prevent road metal covering footpaths.
9. Yes we need footpaths made along streets.
10. Great to have cycleway Lawrence to Waihola but would not like it along SH1 too dangerous. Great to have cycleway around the lake - good for tourism.
11. More car parking areas around Lake Waihola walk/cycle track for walkers.
12. It is important to improve and develop walking and cycling options within Waihola, and to extend the cycle trail from Lawrence through Milton to Waihola.
13. Recommend investing in walking infrastructure and including appropriate lighting, bike stands, drinking fountains/water bottle fillers, and outdoor seating.
14. Implement proposals to improve walking and cycling opportunities around Waihola.
15. Consider providing infrastructure to support safe walking and cycling opportunities; mode separation, sufficient, good quality footpaths, adequate lighting, way finding signage, cycle parking and drinking fountain/bottle fillers.

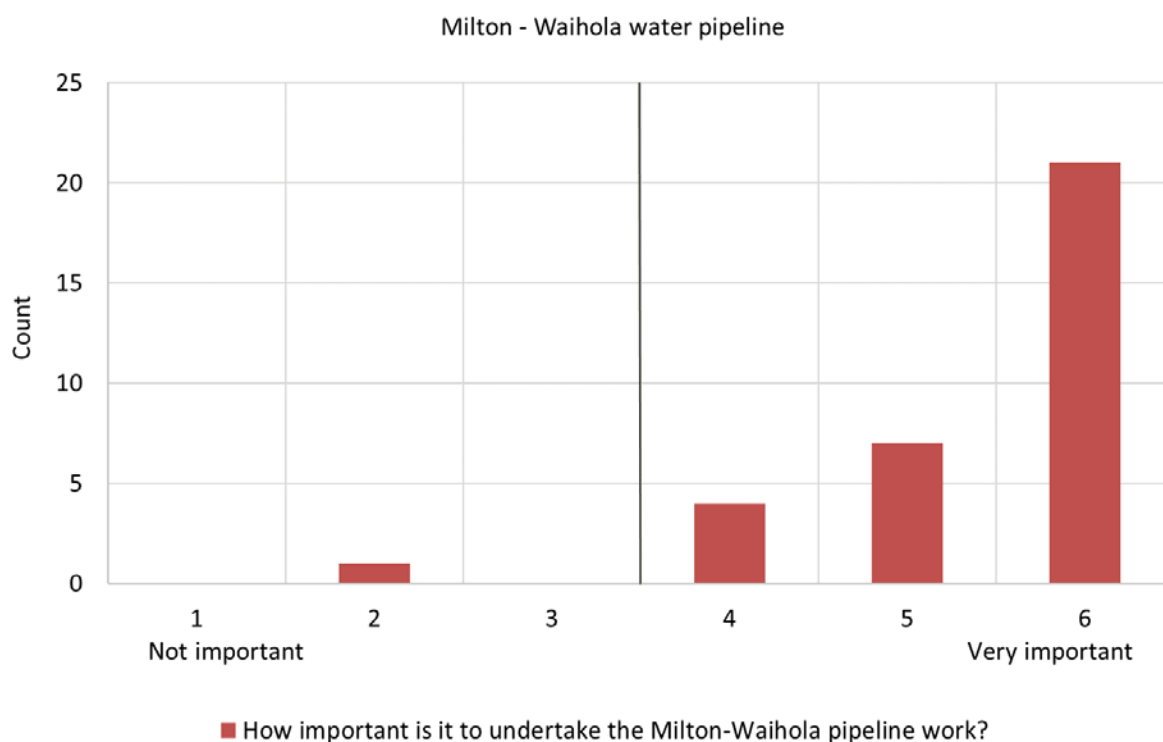
## FOCUS POINT 2: LET’S TALK ABOUT MILTON – WAIHOLA PIPELINE

Respondents were asked to rate and/or provide written feedback on the proposal to construct a water pipeline from Milton to Waihola. There were 33 respondents who ranked this proposal, and 14 relevant comments were supplied with the feedback. The ranked results are shown below, along with a brief summary.

**Table: Milton – Waihola pipeline**

Constructing a water pipeline would improve the quality and quantity of water supplied to Waihola	Not important			Very important			Average	Topic Rank	Overall Survey Rank
	1	2	3	4	5	6			
How important is it to undertake this work?	0	1	0	4	7	21	5.4	1	1

**Graph: Milton – Waihola pipeline**



### **Background:**

Water is a core service provided by Council and the current set-up is limiting growth in the Waihola area. The North Bruce rural water scheme supplies water for this area, including Waihola. However, the scheme is fully subscribed meaning there’s no capacity to support growth in this area. The 2018/28 LTP includes a budget of \$3.5 million to construct a 15.5km pipeline and to upgrade pumps, which would allow about a third of current customers to shift off the rural scheme (freeing up space) and connect to the Milton urban water supply instead. This project is expected to commence in 2021.

### **Feedback about constructing the Milton – Waihola pipeline**

Of the 10 topics in the survey, this activity was ranked 1<sup>st</sup>, with a clear majority of respondents favouring the construction of the pipeline, as shown in the graph below. The feedback comments also

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demonstrated strong support for this work, with a number of people commenting on the poor quality of the current water supply in Waihola.

**Feedback comments which relate to the Milton – Waihola pipeline:**

1. For the health of the public.
2. Decent clear water would be good not the brown smelly stuff we have now.
3. This just has to be done. The growth around Waihola is increasing, if we want to grow and become a really vibrant rural town, water is essential.
4. This is urgent for the future of Waihola.
5. If Waihola is to grow we need access to clean water.
6. The smell and taste of our water is so bad that we bring our drinking water in from Dunedin.
7. Household water supply is disgusting - stains household items, clogs water filters very often, what is it doing to shampooed hair straining through.
8. This is critical as it will enhance the communities' ability to grow.
9. Anything that will improve the water will be very welcome. The taste and colour of what we currently receive is disgusting.
10. Great idea. This will help Waihola grow.
11. Important for the growth of Waihola. Improve quality and taste of water.
12. The domestic water in Waihola is possibly the worst reticulated water I have tasted anywhere (in New Zealand and overseas). It tastes like pond water served through an unclean and aged black polythene plastic pipe! The water reticulation and supply needs a serious and urgent upgrade.
13. Extremely important, the water here is terrible.
14. Construct the 15.5km pipeline and undertake pump upgrades as planned.

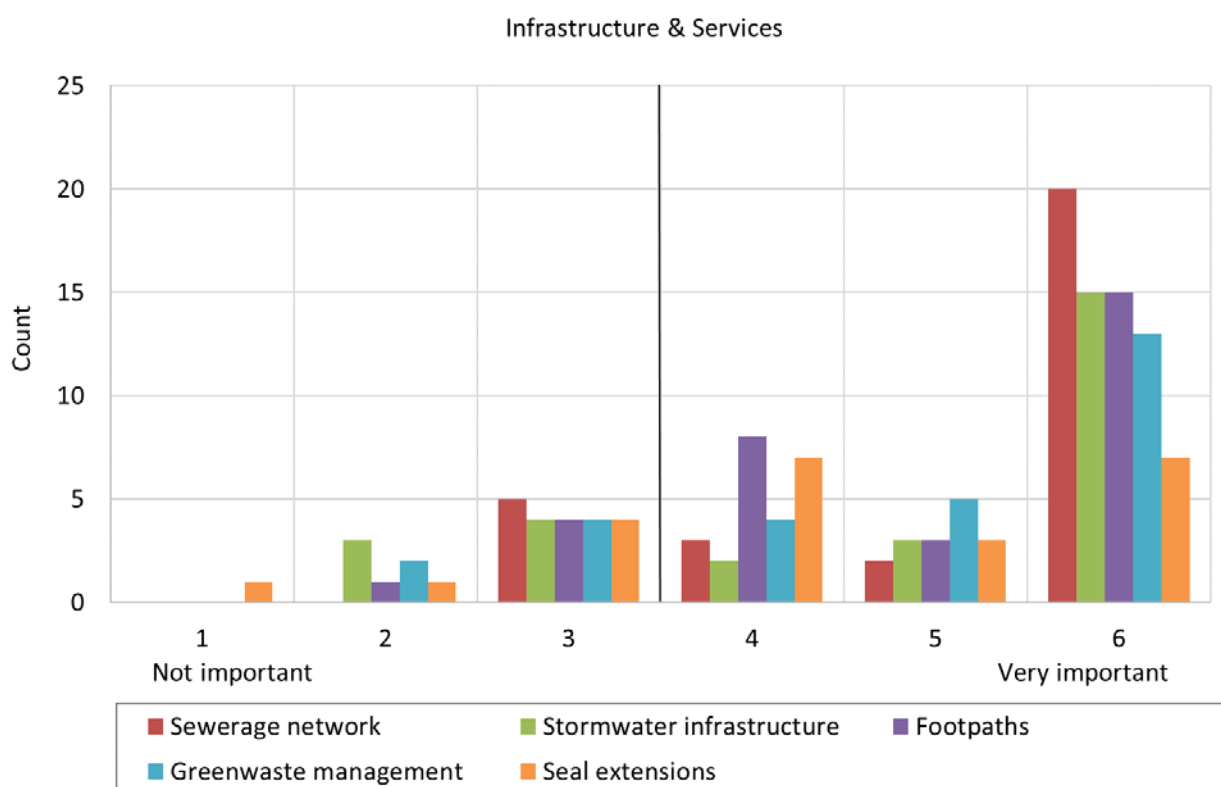
### FOCUS POINT 3: LET'S TALK ABOUT INFRASTRUCTURE AND SERVICES

Respondents were asked to rate and/or provide written feedback on 5 sub-topics which relate to infrastructure and services. There were 32 respondents who ranked at least 1 of these sub-topics, and 22 relevant comments were supplied with the feedback. The ranked results are shown below, along with a brief summary of each sub-topic.

**Table: Results of Options for Infrastructure and Services**

How important is it to improve the infrastructure and services provided to Waihola's residents?	Not important			Very important			Average	Topic Rank	Overall Survey Rank
	1	2	3	4	5	6			
1. Sewerage network	0	0	5	3	2	20	5.23	1	2
2. Footpaths	0	1	4	8	3	15	4.87	2	3
3. Stormwater infrastructure	0	3	4	2	3	15	4.85	3	4
4. Greenwaste management	0	2	4	4	5	13	4.82	4	5
5. Seal extensions	0	1	4	7	3	7	4.35	5	6=

**Graph: Results of Options for Infrastructure and Services**



#### **Option 1. Improvements to Waihola's sewerage network**

The overall survey rank for this sub-topic was 2<sup>nd</sup> out of 10 topics. The table above shows that the average response was 5.23 (out of 6), which was noticeably higher than the 4 other infrastructure

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improvement options identified in the consultation document. The graph over the page shows a clear majority of respondents (20) considered that improving the sewerage network is 'very important'. Two comments note that sewerage treatment is important, to ensure water quality in Lake Waihola is not negatively affected.

### **Option 2. Improvements to Waihola's footpaths**

The average response for footpath improvements was 4.87 (out of 6). This gives an overall survey rank of 3<sup>rd</sup> out of the 10 sub-topics, and 2<sup>nd</sup> within this group. Almost half of respondents ranked footpath improvements as a 6 (i.e. 'very important'). Four comments related specifically to footpath improvements.

### **Option 3. Improvements to Waihola's stormwater infrastructure**

The average response for stormwater infrastructure improvements was 4.85, which is very similar to footpaths and greenwaste management. The graph below shows that a clear majority of respondents gave this option a rank of 4 or more (i.e. on the right, or 'more important' side of the graph).

### **Option 4. Improved greenwaste management processes**

As noted above, the average response 'rank' of 4.82 for greenwaste management processes was very similar to some other infrastructure and services options. This shows that there is also strong support for Council to enable improvements to how greenwaste is managed.

### **Option 5. Seal extensions**

The overall survey rank for this topic was 6<sup>th</sup> equal out of 10, and 5<sup>th</sup> within this group. The table above shows that the average response was 4.35 (out of 6), which was slightly lower than the 4 other infrastructure improvement options identified in the consultation document. The number of respondents who ranked this option as a '6' was lower than for the other infrastructure and services options. This suggests that although many residents do consider seal extensions to be important, they see them as being less critical than some other improvements for this community.

### **Feedback comments which relate to infrastructure and services:**

1. Please also maintain paper roads you have opened and seal roads and create footpaths please.
2. Seal Chatham Kilgore lake view streets.
3. Water quality in Lake = 6
4. Ditch on North Foreland to be filled in. Very dangerous & concrete post pinned to footpath (supposed to be done years ago).
5. Drain in North Foreland needs to be filled in.
6. There is nowhere local to dump green waste. Completing the footpath connecting to Greenwich Street to Titri Road would be a good start especially with some curbing as not safe for children and close to school.
7. Footpaths continually breaking up. Dangerous to walk on.
8. Pedestrian crossing. The footpath on the lakeside of the main road urgently requires repair, also the pot holes out front of all shops need urgent repair.
9. Footpaths or cycle path. Greenwaste dumping area.
10. Please tarseal all roads & footpaths. Also tracks up to McDonald park & across to beaches. (Why are we 2 Beacon St and across street neighbour is 2A?)
11. There are a lot of unsealed roads in Waihola township that pot-hole badly. Crane Hill Road is badly scoured and impassable.

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12. Broadband exchange terminal. Back road of village would be benefited by seal & footpaths. Only one broadband connection in Waihola, this limits speed.
  13. I have to put off a lot of maintenance in my garden because of the lack of green waste disposal. I'm happy to pay for disposal if its local.
  14. Sewerage and stormwater treatment is crucial next to Lake Waihola and the Waihola/Waipori wetland. The lake and wetland are under serious environmental stress and every action to help improve the state and guarantee the future of the lake and wetland is very important.
  15. Sealed roads. Turning bay at south end of Sheerness Street.
  16. Fire hydrants required. Slips on road between Taieri Mouth & Waihola has been like that since September 2017 this road is southern scenic route.
  17. Waihola creek needs to be kept clean to run storm water away from town quicker.
  18. Upgrade the sewerage treatment plant as proposed.
  19. Implement the infrastructure improvements as proposed.
  20. More tar-sealing of Kilgour, upper Chatham & Nore etc is need for these streets.
  21. A green waste site or pick up would be useful.
  22. Fire hydrants needed for township there are only 4 at present. Footpath from Hotel to Titri Road needs repairs fence needs moved.



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## FOCUS POINT 4: LET'S TALK ABOUT COMMUNITY & VISITOR FACILITIES

Feedback was sought about community and visitor facilities, and what people thought about the current mix in Waihola both now and for the future. The 18 relevant comments received about parks and reserves are listed below, grouped into sub-topics. The main theme identified was an aspiration amongst the community to improve or better maintain (i) the public toilets, and (ii) the community centre.

Comments provided relating to community and visitor facilities:

### *Public Toilets:*

1. Toilets - more shrubs/gardens tidy up DIY.
2. Tourists seem to be confused as to where the public toilets are - maybe better signage would help.
3. The road marking to toilets points to the hall not the foreshore. Tourists wander round the hall looking lost.
4. An upgrade to the toilets.
5. Toilet needed on main street. The recent rape of a visitor at council toilets at the lake should be a wakeup call for us all.
6. Need for visible toilets in area. Maybe include Rest Area with them.
7. Public toilets light up at night better.
8. Milton toilets in bad state of repair for some.



### *Community Centre and Information Boards:*

9. Waihola Community Hall needs to be renovated - paint outside.
10. Make Waihola Community Centre breastfeeding-friendly and if appropriate, list it on the BURP app/website.
11. We have a wonderful community hall inside but it badly needs attention outside i.e. painting, spouting cleaned etc.
12. Street light by hall to light up car park areas.
13. Notice board, outside hall, needs up dating.
14. Maybe more Information Boards. Guide of what to see in surrounding area.
15. Improve Town Hall and Information Centre.

### *Access:*

16. More walking & ride tracks around the whole lake. We need paths all around Waihola as kids walk on roads.
17. Do a deal with Wenita to maintain McDonald park on Finlayson Road. Do a deal with DOC to provide access to reserve on Wilkinson Road.
18. Better foot access to lakefront from main highway.



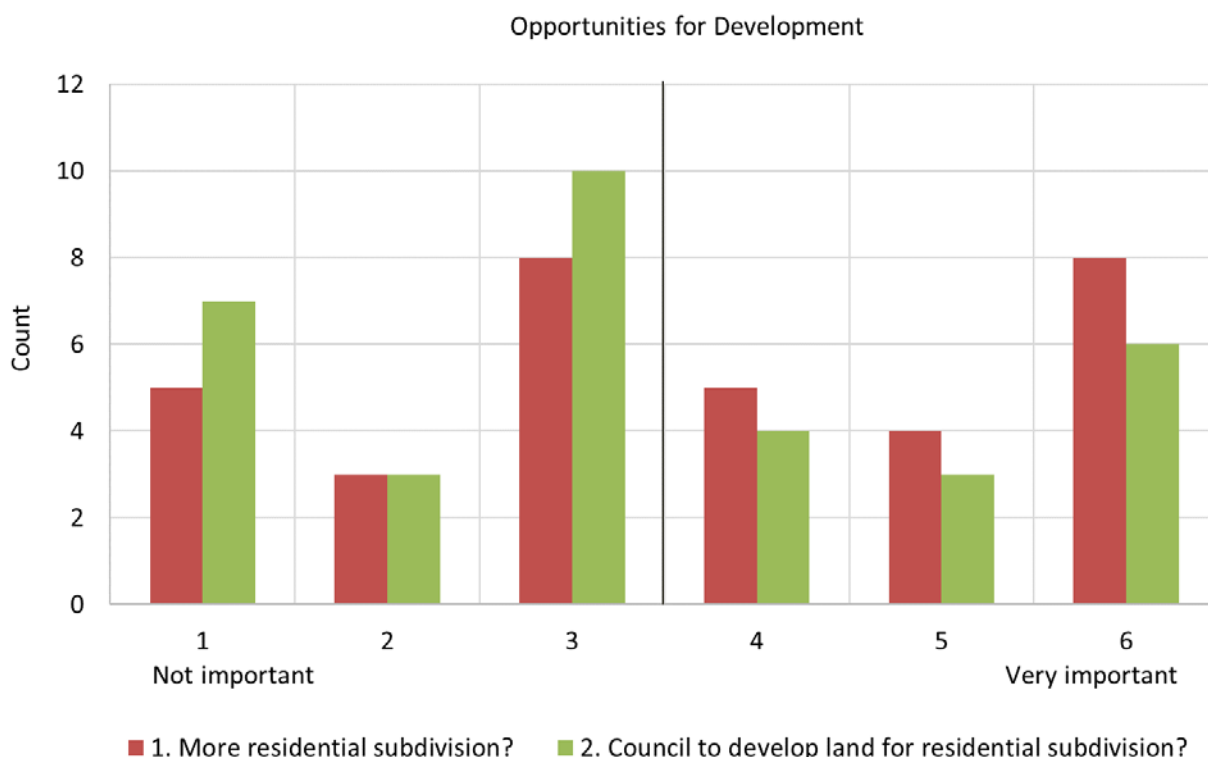
## FOCUS POINT 5: LET’S TALK ABOUT OPPORTUNITIES FOR DEVELOPMENT

Respondents were asked to rate and/or provide written feedback on 2 questions which relate to further development in and around Waihola. There were 33 respondents who ranked the 2 options, and 13 relevant comments were supplied with the feedback. The ranked results are shown below, along with a brief summary of the feedback received.

**Table: Results of Options for Development Opportunities**

Let's talk about opportunities for development in and around Waihola	Not important			Very important			Average	Topic Rank	Overall Survey Rank
	1	2	3	4	5	6			
1. How important is more residential subdivision around Waihola?	5	3	8	5	4	8	3.73	1	8
2. How important is it for Council to develop land for residential subdivision?	7	3	10	4	3	6	3.33	2	9

**Graph: Results of Options for Development Opportunities**



### **Option 1: More residential subdivision around Waihola**

The overall survey rank for this option was 8<sup>th</sup> out of 10 topics, and the average response was 3.73 (out of 6). The graph above shows that respondents' views about additional residential development are mixed, with no clear preference shown. This was also evident in the comments provided, with some clearly in favour of further development, and some not.

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**Option 2: Council to develop land for residential subdivision**

This option was the least favoured of all topics, with an average response of 3.33. A total of 20 respondents gave this option a rank of 3 or less (i.e. on the left, or 'not so important' side of the graph below), while 13 gave it a rank of 4 or more.

**Comments provided relating to opportunities for development:**

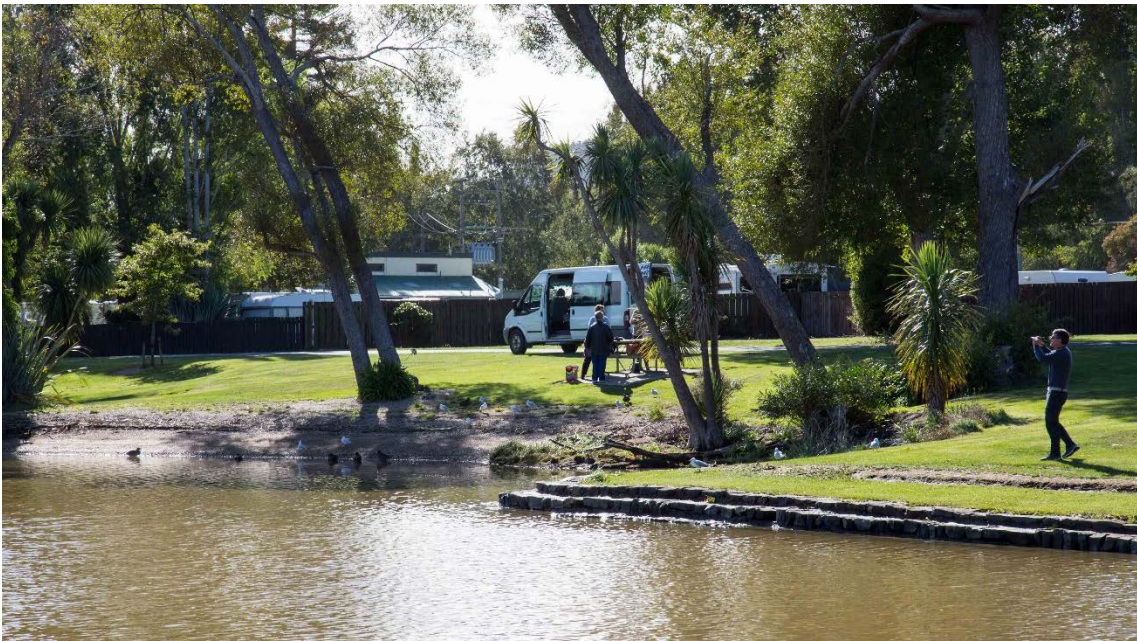
1. Only way we are going to grow!
2. Should consider the possible need for industrial land also.
3. Until sewerage and waste water infrastructure is upgraded there should be no new building consents granted.
4. Extend the max speed zone outwards, to including the new residential developments (North).
5. We would like Waihola to stay roughly the same size as it is. We moved here because it was not a bustling metropolis.
6. I'm selfish after 25 years here I just love the small town we have.
7. As above the sewerage /effluent ponds need to be capable of dealing with new development before building too many more subdivisions.
8. Rezone the land and then owner or developer will sort it.
9. Fill up the sections in the township first before destroying the look of lake.
10. Don't open up more land for residential subdivision. There are numerous vacant sections in Waihola township to satisfy demand. Do not want a ribbon development along edge of lake.
11. Would prefer local business development to help with the growth of Waihola.
12. Need to build on land already zoned residential. Need new subdivision to have tarsealed roads/footpaths/road lighting
13. Infrastructure cannot sustain more residential subdivisions until water sewerage is addressed.

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## FOCUS POINT 6: LET'S TALK ABOUT PARKS AND RESERVES

A wide range of comments were received about parks and reserves, and these are listed below, grouped into sub-topics. A number of themes were identified through the feedback, and foremost amongst these was 1) a desire to see improvements made to the playground and other parks; and 2) improvements to access (parking, tracks, roads) and historical information at Waihola Cemetery. Several comments related to general maintenance issues (trimming trees, car park maintenance). One respondent said that Waihola's parks are already well looked after, and another indicated that "essential services" should be more of a priority than parks and reserves.

All of the comments will be considered and assist with the opportunities and timeframes identified in the final Milton Reserves Management Plan.



### **Comments relating to Parks and Reserves:**

#### *Playground:*

1. An upgrade of the play area is long overdue.
2. Playground to be upgraded and fence off railway line. Urgent.
3. Last year we were told the children's playground was to be upgraded nothing has been done. It is old fashioned and boring for local & visiting children.
4. New playground has been proposed and money is there from Rotary. Council should let them build it.
5. Playground upgrade, more furniture, BBQ area.
6. Upgrade playground. Relocate whale fossil display to Destination Park. Kinetic wind sculpture.
7. Upgrade the playground facilities at Waihola.

#### *Sports ground:*

8. Waihola used to have a very cute cricket ground/sports ground near the boat ramp end of the reserve. I understand that the local cricket club has recently been restarted and last year won the South Otago competition. It would be a fantastic resource to have that sports ground area raised and drained so that it could be used for sports events again.
9. Better drainage on cricket ground so it can be used on regular basis over summer. The local team is performing very well. (Won 5-0 A grade).
10. Upgrade cricket ground - drainage, fencing. More park furniture.

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*Parks general comments:*

11. Upgrade parks. Install new water activities. Pontoon in a bad state.
12. Upgrade McDonalds park make it more appealing. Boat ramp and yacht school upgrade.
13. Additional community park.
14. Upgrade lakeside campsite. More appealing holiday destination. Offer tourist or rental activities at the lake.
15. Maintain a clean and safe Waihola Lakefront.
16. Replant natives around the lake, could be done in parallel with cycle trail.
17. Our lovely lake could do with some maintenance the rock walls at water's edge. Some are breaking up.
18. A large attraction of Waihola residential area is the view gained looking westward over the lake. Can trees be kept low near the lake so as not to hide these marvellous views.
19. Garden edges, tidy up, cut trees, borders.
20. Access to the lake for people in wheelchairs.
21. More tables and chairs around lovely lake (bit dirty). Water bikes would be great. Lovely black swans.

*Cemetery:*

22. The cemetery has improved over recent years, but it would be great to have some historical information at the cemetery. For example - why are there so many unmarked graves? Who is buried in them? How do the graves relate to family history and immigration history for Otago/NZ?
23. Roding provided at Waihola Cemetery.
24. Waihola cemetery safe car parking! Carpark sealed by toilets south.
25. Walking tracks on paper road to cemetery. Additional parking at Cemetery.
26. Additional parking at cemetery, footpaths to cemetery. Better parking at MacDonald park.

*Rubbish Bins:*

27. Rubbish bins needed by all picnic tables and some rubbish bins near to and at boatramp as we are always finding rubbish in this area due to lack of bins.
28. More rubbish bins at picnic tables at the harbour end of Lake Waihola reserve.
29. More rubbish bins.

*General:*

30. Car park maintained and gravelled more often.
31. Trees must be cut more. Ugly and dangerous, cut foliage, dangerous trees, more flowers please.
32. Get rid of dead trees around the lake looks awful - eyesore.
33. Make Lake Waihola into a clean lake all year.
34. Parks are looked after well.
35. No let's don't until essential services are sorted.

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## FOCUS POINT 7: LET'S TALK ABOUT CENTRAL WAIHOLA

Feedback was sought about potential improvements for the central part of Waihola township, and what people thought could be done to make Waihola a great place to live and work. The comments received about central Waihola are listed below, grouped into a number of themes which were identified from the feedback.<sup>3</sup> A priority for many respondents is a reduced speed limit through central Waihola, and/or the installation of a pedestrian crossing, due to increased traffic volumes. Another common theme was a desire to attract more businesses to this area, with suggestions ranging from a “Real fish shop” to a community garden.



### **Comments relating to Central Waihola:**

#### *Reducing speed / pedestrian crossing:*

1. Reduce speed through main street.
2. Reduce the max speed to 50k/hr.
3. Slow main road speed down to 50km.
4. Biggest comment: Reduce main road to 50km.
5. Lower speed limit Milton 50km longer town main road / why can't Waihola short town be 50km.
6. Perhaps a 60km speed limit as we are sick of people screaming past at 80+ km/h and some enforcement would be nice as well.
7. Slowing down of traffic is a priority.
8. A 50km/hr zone. Better access to side streets when leaving the main road. Turning into e.g. Chatham Street slows you down to 20k/hr, angry cars behind me.
9. Speed restrictions - should be 60 or 50kms through the township.
10. Speed limit main highway has to be reduced. Need pedestrian crossing (or under pass).
11. The slowing down of traffic through Waihola is very important. A large number of residents, many of whom are elderly, have to cross the highway to get to mail boxes, lake, etc, and unless something is done, some is going to be involved in a nasty accident. Vehicles drive very fast through Waihola. A pedestrian crossing would be wonderful but a slower speed limit is essential.
12. Speed reduction - Zebra crossing.
13. Lower speed limit. Pedestrian crossings for school and garage. Develop empty land off highway.
14. A proper pedestrian crossing would be helpful.
15. Make it safer for pedestrians. More and better footpaths and roading extensions (sealed).
16. Pedestrian & cycle over bridge at Waihola place - North Foreland Street.
17. With the increased traffic at the speed they travel through Waihola it is becoming difficult to cross the road (on foot) lower speed limit - pedestrian crossing??

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<sup>3</sup> As noted above, several of the comments listed here were provided by respondents under other focal point headings. They have been moved to this section so all relevant comments can be viewed together.

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18. What's the point of developing along lake until the children have an underpass to walk & bike to school, from development we already have. Very important e.g. could be over pass but harder for children. I see cattle under pass on SH1, aren't our children more important.

*Other traffic-related comments:*

19. Tarseal roads instead of chip which fails in the hot sun.
20. Need a safer entry for south traffic to the NDB Garage (the corner of North Foreland Street can become very dangerous).
21. More parking spaces along the main road, especially in the central part.

*Business / land-use / commercial development:*

22. Clean up around businesses. Real fish shop - great but the cost could come down somewhat for "All New Zealand public" thanks.
23. Attracting more businesses for section opposite Tavern would be good.
24. Encourage commerce & retail opportunities along empty Greenwich Street sections.
25. Important for the improvements. Seal in front of the businesses. Low wooden fence. Plant boxes, trees, seating. Area could be used for a farmer's market.
26. Very important. Reseal in front of businesses. Chunky wooden fences & planters - roadside.
27. Develop vacant sections. Develop a commercial site & tunnel under SH1 for foot, bike & horse traffic.
28. Better use of vacant land. Encourage commercial usage. Discourage industrial from SH1.
29. Consider making other improvements to central Waihola to support healthy eating; establishing a community garden, planting fruit and nut trees, installing a drinking fountain / bottle filler.
30. Rezoning of some sections. Encourage business to Waihola. Council workshop on how the Council could help or encourage new business to Waihola - a starting point for new businesses.
31. Could do with another medium sized business on the main road. There have been some proposals over the years, but nothing seems to have got off the ground.
32. Develop shops etc before making more subdivisions.

*Skate park:*

33. No skate park.
34. Skate park would be good.
35. Skate park is a great idea.

*General:*

36. Tree planting would improve the look. Also, better walking/cycling access down the main SH1.
37. Public rest area and toilets.
38. Implement the changes as proposed.
39. Cut down high Poplar Tree in Margate Street.
40. The open drain in North Foreland Street opposite NPD is a real eyesore let alone dangerous for children and prams. Putting in a large drain pipe & sealing over it all would be great.
41. In a growing progressive wee town like we have to have open ditches in North Foreland Street and outside the motels is not a good look. Always rubbish in them.

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## OTHER FEEDBACK TOPICS

A number of comments were received which were not assigned by respondents to a particular focus point, and these are listed below.<sup>4</sup>

1. Some regular weed spraying Greenwich Street - Titri Road, lake side of road. Mowing the council strip to south side of school land from main road to school. My neighbours and I have been doing these things at our own time and expense for years.
2. Water quality of lake. Why does toxic algae keep appearing?
3. Titri Road speed reduce. Many young families out here. So dangerous.
4. Arrange a meeting to complete the Smokefree Review Tool developed by PHS as part of adopting a Health in All Policies (HiAP) approach (SDHB).
5. Make Waihola and the surrounding areas Smokefree (WellSouth).
6. Ensure that improvements made to the built environment are age-friendly and support people with disabilities and families with prams and young children.
7. Remove negative signs (no doctor etc).
8. Improve library.
9. Free WIFI for visitors or allow internet access.
10. Better cellphone coverage & faster internet for rural properties.
11. No use attracting visitors if the lake is polluted by increases in sewerage and we don't have suitable infrastructure.

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<sup>4</sup> Comments which were provided under the 'Other feedback' but actually related to the main focal point issues have been moved to the appropriate section above.