

Wheelie Bin Service Application



Clutha
District Council

Clutha District Council, 1 Rosebank Terrace, PO Box 25, Balclutha 9240, Phone 0800 801 350

This application is to request joining Council's wheelie bin service. By completing this application, you agree to the terms set out below.

Property Owners Name (as show on rates)

Applicants Name (If different from owner)

Wheelie Bin Service Address

(Please include rapid # where appropriate)

Applicants telephone number

Valuation Reference

VZ

Is there already a wheelie bin at the property?

Yes

No

Is there a residential house or a business on the property?

Residential

Business

New Builds Only

When is the build due to be completed?

Collection

- Bin collections alternate, with the green-lidded wheelie bin for general household waste collected one week and the yellow-lidded wheelie bin for recyclables collected the next week.
- To ensure your bin is emptied on its collection day, please have your bin out by 7am.
- Be sure the handles face away from the kerb and the bin is within one metre of the kerb.
- Keep the bin at least one metre from obstructions such as fences, lamp posts, mailboxes, vehicles, and other wheelie bins.

Specification

- Wheelie bins put out for collection must weigh less than 30kg. Bins that do not meet the weight criteria, or are overfull, may not be picked up.
- Waste/recyclables must be fully contained within the approved wheelie bin with the lid fully closed.
- These items are not permitted in your green-lidded wheelie bin: concrete, rocks, clay, solvents, hot ashes, bricks, soil, paint, petrol, oil, or any other article or material which can damage the collection truck.
- Only recyclables as stated in the appended brochure may go in your yellow-lidded wheelie bin.

Please note

- Property owners are liable for the replacement cost of a wheelie bin damaged by hot ash or any other non-permitted waste.
- You will be invoiced for the new/additional service for the remainder of the current financial year. From the beginning of the next financial year the charge will be part of your rates demand.
- More information about Council's kerbside collection service is outlined in the attached brochure.
- Applications will not be processed until property has been completed and tenants are due to move in.

Signed by the Property Owner

Signed by Applicant (where applicable)

USING THIS SERVICE

- The bin belongs at the property, please do not remove for any reason.
- Have your bin out by 7am on your collection day.
- Bring your bin in from the kerb on the same day as collection.
- Place facing the kerb (handles away from the street).
- Place 1m clear of cars, power poles and other bins.
- Maximum weight 30kg.
- The lid must be fully closed.
- No liquids.
- Ash must be bagged and cold.
- Recycling must be loose—do not bag.
- Each bin is collected fortnightly, on alternate weeks.

REMEMBER...

- Only clean rigid plastic containers, numbered 1, 2 and 5 can be put in your yellow-lidded bin. Lids, triggers and pumps must be removed from plastic bottles, pottles and containers.
- Soft plastics such as plastic bags, chip packets, and gladwrap can't be recycled through the kerbside collection, because of the process at the sorting plant in Dunedin. The first part of the sorting process is done by machine and plastic bags and film are so light that the machinery recognises it as paper, meaning that the paper gets contaminated with plastic.
- Our contractor WasteCo takes recyclables to Dunedin for sorting. From there it is sent to places through New Zealand and overseas for processing and turning into new products. The waste from your rubbish bin is disposed of at Mt Cooe.
- The rules around what can and can't go in each bin are to protect the health and safety of staff and to ensure a cost-effective and efficient service is provided to ratepayers.
- Contamination is taken seriously, with a 'three strikes' system. Meaning that you get two warnings before your service is suspended for three months if it is found to be contaminated for the third time.
- If in doubt, please leave it out.

KERBSIDE COLLECTION (WHEELIE BIN) DAYS

Monday

Balclutha (South of river, excl. Charlotte Street) Kaka Point, Owaka.

Tuesday

Balclutha (North of river, incl. Charlotte Street) Benhar, Stirling, Inch Clutha.

Wednesday

Tapanui, Kelso, Waipahi, Clinton, Heriot.

Thursday

Kaitangata, Waihola, Milton (west of Union Street, north of Abercrombie Street and including Johnston Street).

Friday

Remainder of Milton, Tokoiti, Lawrence, Waitahuna.

COLLECTION CALENDAR

Each bin is collected fortnightly, on alternate weeks.

The week that each bin is collected is shown on our collection calendar. This is available to download at www.cluthadc.govt.nz > Rubbish, Recycling and Waste Minimisation > Kerbside Collection - wheelie bins.

Or download the Recycle Coach app from the app stores and look out for our weekly reminders via Council's app, Antenna, and on our Facebook page.



There are no collections on Christmas Day, New Year's Day or the morning of Anzac Day (25 April). In general, bins usually collected on these days are collected the following day or Anzac Day afternoon. If bad weather closes roads, your bin will be collected on the next available day.

MORE INFORMATION:

Scan the QR code with your phone camera to go to our website, or

Call: 0800 801 350,
Email: help.desk@cluthadc.govt.nz
Visit: www.cluthadc.govt.nz



KERBSIDE RUBBISH & RECYCLING IN THE CLUTHA DISTRICT

A guide to Clutha District Council's wheelie bin service.



Council provides a kerbside rubbish and recycling service to residential properties in most urban areas of the district. The service may also be available to some rural residential households along collection routes.

Each property in the collection areas is provided with two 240 litre wheelie bins – a yellow-lidded bin for recyclables and a red-lidded bin for household waste. The service alternates between collection of recyclables one week followed by waste the next.

Recycling was introduced in response to community demand, to meet our environmental responsibilities and to minimise the costs of waste disposal for ratepayers. By reducing the amount of waste going to landfill, we reduce the amount we have to pay in waste levies and emissions charges and reduce the impact on our environment and extend landfill life.

See inside for more information on what can and can't go in your wheelie bins.

CLUTHA DISTRICT COUNCIL
www.cluthadc.govt.nz



WHAT TO PUT IN YOUR RECYCLING WHEELIE BIN (YELLOW LID):

- ☑ Clean rigid plastic containers - numbered 1, 2 and 5 (no lids, triggers and pumps).
- ☑ Clean paper and cardboard.
- ☑ Clean aluminium/steel cans and tins.



Here are some common examples of plastics 1, 2 and 5, always check the number! If it doesn't come from the bathroom, laundry or kitchen leave it out.



WHAT PLASTICS CAN'T GO IN:

Here are some common examples plastics 3, 4, 6 and 7, always check the number!



**PLEASE BE A GOOD RECYCLER,
IF IN DOUBT LEAVE IT OUT!**

WHAT TO PUT IN YOUR RUBBISH WHEELIE BIN (GREEN/RED LID):

- ☑ General (non-recyclable) waste, for example:
- ☑ Glass
- ☑ Food waste
- ☑ Cold, bagged ashes
- ☑ Nappies
- ☑ Plastic bags and plastic cling film
- ☑ Green/garden waste
- ☑ Polystyrene and meat trays



Here are some common examples of what can go in.



WHAT CAN'T GO IN:

- ☑ Hot or un-bagged ashes
- ☑ Paint and chemicals
- ☑ Sharp objects, demolition waste
- ☑ Explosives, flammables, gas bottles
- ☑ Car batteries
- ☑ Liquids, fats, oils
- ☑ Bricks, timbers, metals
- ☑ Hazardous waste, medical waste

FREQUENTLY ASKED QUESTIONS

MY BIN HAS BEEN DAMAGED, STOLEN OR NOT COLLECTED?

Contact Council on 0800 801 350 or email: help.desk@cluthadc.govt.nz.

WHAT HAPPENS IF I PUT THE WRONG THINGS IN MY BIN?

Contamination is taken seriously, with a "three strikes" system meaning that if contamination is found in your bin three times, your service will be suspended for three months.

The rules around what can and can't go in each bin have been made to protect the health and safety of staff, to ensure recycling is successful and that a cost-effective and efficient service is provided to ratepayers. The success of the service relies on everyone putting the right items in the right bins.

WHY CAN'T I PUT GLASS INTO MY RECYCLING BIN?

Glass is excluded from kerbside recycling collection because of the significant costs involved in collecting, colour sorting and transporting this material.

You can drop off glass for free at the Mt Cooee Landfill and the Clinton, Lawrence, Milton, Owaka and Tapanui transfer stations.

I HAVE TOO MUCH WASTE TO FIT IN MY WHEELIE BINS. WHAT CAN I DO?

Reduce the waste you make by recycling, composting, avoiding single use packets and re-using items more than once.

If you still have too much waste for your wheelie bins you can take your excess waste to the Mt Cooee landfill or one of Council's ten waste transfer stations.

CAN I HAVE AN EXTRA BIN?

No - in the interests of waste minimisation only one set of bins is provided to each property. Additional waste is the responsibility of the householder and can be disposed of at the Mt Cooee landfill or one of Council's ten waste transfer stations. Visit www.cluthadc.govt.nz > Rubbish, Recycling and Waste Minimisation for tips on how you can reduce your waste.

WHERE DOES OUR RECYCLING GO?

Our waste management services provider, WasteCo, takes the material to Dunedin for sorting from there it is sent overseas for processing.